

## CPESN Provider Flyer

Some pharmacies offer services that go beyond just filling a prescription, providing their patients with services like medication optimization activities and working collaboratively with the patient's health care team to provide coordinated care.

Here in North Carolina these pharmacies are members of the Community Pharmacy Enhanced Services Network (or CPESN). UNC Health Care has partnered with CPESN, providing our patients access to enhanced services that many pharmacies do not offer.

Through our partnership with CPESN, UNC Health Care is able to offer our patients quality services for their ongoing pharmacy service needs.

Enhanced Pharmacy Services provided by all CPESN Pharmacies:

- Medication Reconciliation: Comparing a patient's medication orders to all of the medications that the patient has been taking to avoid medication errors
- Clinical Medication Synchronization: Timing a patient's routine refills so they are ready at the same time in the pharmacy
- Informing patients about needed immunizations, and providing these
- Complete Medication Reviews with Chronic Care Management

Additionally, all CPESN Pharmacies

- Have access to the patient's electronic medical record (EMR) to:
  - Review notes and medication orders
  - Document notes in the patient's chart or
  - Send messages to providers
- Offer a private and confidential setting to talk with the patient about medications and related health issues
- Provide an in-depth review of medication regimens to identify ways to optimize therapy
- Share information about the benefits and potential side effects of medications
- Help the patient understand the importance of taking medications as prescribed
- Work with other health care providers to resolve concerns regarding medications

A list of participating CPESN pharmacies can be found at <https://www.cpesn.com/locator#/pharmacies>.